

CHANGE CONTROL

--- **Current Schedule** ---

Planned Activities As Of: 09/10/2004

15	Item	Police Department Firewall Installation
	Start Date	Saturday, 08/21/2004, 10am - noon
	Activity	Break PD's connection to City Hall and reconnect through the PD firewall. Change routing to support the firewall.
	Location	PD HQ Computer Room
	Impact	Outside internet connections and outside e-mail will be down. Short data interruptions to area stations, FBI, Clovis PD, FCC PD, MAGEC, SIB and FAS. There will be no interruptions between Dispatch and mobile data or radio systems, Teletype, Call Screening or phones.
	Status	50% completed - re-scheduled for Wednesday, 08/25, or Thursday, 08/26
	Contact ☞☞☞	Harry Houck
16	Item	Operating System Upgrade
	Start Date	Saturday, 08/28/2004, 7pm - 10pm
	Activity	Upgrade Server Jupiter from NW5.1 to NW6.5 Operating System
	Location	Airports
	Impact	All Airports users and services will be down during this period
	Status	Waiting for scheduled Start Date
	Contact ☞☞☞	Paul Pedron
17	Item	McAfee Updates
	Start Date	Wednesday, 09/01/2004
	Activity	Update McAfee throughout the day
	Location	City Hall - 1ST & 2ND Floors
	Impact	Transparent to user. Exception: If upgrading machine from version 4.x.x, there will be a prompt for a reboot
	Status	Waiting for <i>newscheduled</i> Start Date
	Contact ☞☞☞	Paul Pedron
18	Item	McAfee Updates
	Start Date	Friday, 09/03/2004
	Activity	Update McAfee throughout the day
	Location	City Hall - 3RD & 4TH Floors
	Impact	Transparent to user. Exception: If upgrading machine from version 4.x.x, there will be a prompt for a reboot
	Status	Waiting for <i>newscheduled</i> Start Date
	Contact ☞☞☞	Paul Pedron
19	Item	McAfee Updates
	Start Date	Tuesday, 09/07/2004
	Activity	Update McAfee throughout the day
	Location	Parks & Redevelopment
	Impact	Transparent to user. Exception: If upgrading machine from version 4.x.x, there will be a prompt for a reboot
	Status	Waiting for <i>newscheduled</i> Start Date
	Contact ☞☞☞	Paul Pedron

"✓" = Completed

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--- **Current Schedule** ---

Planned Activities As Of: 09/10/2004

20	Item	McAfee Updates
	Start Date	Wednesday, 09/08/2004
	Activity	Update McAfee throughout the day
	Location	Fire & Convention Center
	Impact	Transparent to user. Exception: If upgrading machine from version 4.x.x, there will be a prompt for a reboot
	Status	Waiting for <i>newscheduled</i> Start Date
	Contact ☞☞☞	Paul Pedron
21	Item	McAfee Updates
	Start Date	Friday, 09/10/2004
	Activity	Update McAfee throughout the day
	Location	FAX & MSC
	Impact	Transparent to user. Exception: If upgrading machine from version 4.x.x, there will be a prompt for a reboot
	Status	Waiting for <i>newscheduled</i> Start Date
	Contact ☞☞☞	Paul Pedron
22	Item	McAfee Updates
	Start Date	Tuesday, 09/14/2004
	Activity	Update McAfee throughout the day
	Location	Construction Management & Water
	Impact	Transparent to user. Exception: If upgrading machine from version 4.x.x, there will be a prompt for a reboot
	Status	Waiting for <i>newscheduled</i> Start Date
	Contact ☞☞☞	Paul Pedron
23	Item	Novell Upgrades
	Start Date	Wednesday, 09/01/2004
	Activity	Upgrade Novel Client/Agent
	Location	City Hall - 1ST & 2ND Floors
	Impact	Will require a reboot during login
	Status	Waiting for <i>newscheduled</i> Start Date
	Contact ☞☞☞	Paul Pedron
24	Item	Novell Upgrades
	Start Date	Friday, 09/03/2004
	Activity	Upgrade Novel Client/Agent
	Location	City Hall - 3RD & 4TH Floors
	Impact	Will require a reboot during login
	Status	Waiting for <i>newscheduled</i> Start Date
	Contact ☞☞☞	Paul Pedron

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Planned Activities As Of: 09/10/2004

25	Item	Novell Upgrades
	Start Date	Tuesday, 09/07/2004
	Activity	Upgrade Novel Client/Agent
	Location	Parks & Redevelopment
	Impact	Will require a reboot during login
	Status	Waiting for <i>newscheduled</i> Start Date
	Contact ☞☞☞	Paul Pedron
26	Item	Novell Upgrades
	Start Date	Wednesday, 09/08/2004
	Activity	Upgrade Novel Client/Agent
	Location	Fire & Convention Center
	Impact	Will require a reboot during login
	Status	Waiting for <i>newscheduled</i> Start Date
	Contact ☞☞☞	Paul Pedron
27	Item	Novell Upgrades
	Start Date	Friday, 09/10/2004
	Activity	Upgrade Novel Client/Agent
	Location	FAX & MSC
	Impact	Will require a reboot during login
	Status	Waiting for <i>newscheduled</i> Start Date
	Contact ☞☞☞	Paul Pedron
28	Item	Novell Upgrades
	Start Date	Tuesday, 09/14/2004
	Activity	Upgrade Novel Client/Agent
	Location	Construction Management & Water
	Impact	Will require a reboot during login
	Status	Waiting for <i>newscheduled</i> Start Date
	Contact ☞☞☞	Paul Pedron
31	Item	HTE Fixes
	Start Date	Saturday, 09/18/2004, approximately 4pm - 8am, after Solid Waste and Code Enforcement staff are finished for the day ... Re-scheduled from 09/04
	Activity	Load latest HTE fixes to production
	Location	ISD Computer Room
	Impact	HTE will be unavailable during this period
	Status	Waiting for <i>newscheduled</i> Start Date
	Contact ☞☞☞	Dennis Jones
33	Item	ISD Computer Operations
	Start Date	Sunday, 09/05/2004
	Activity	Sunday computer operator on vacation
	Location	ISD Computer room
	Impact	No Computer Operations support until 8am, Tuesday, 09/07/2004
	Status	Waiting for scheduled Start Date
	Contact ☞☞☞	Paul Orth

"✓" = Completed

CHANGE CONTROL

--- **Current Schedule** ---

Planned Activities As Of: 09/10/2004

34	Item	ISD Computer Operations
	Start Date	Monday, 09/06/2004
	Activity	ISD staff off for Labor Day Holiday
	Location	ISD Computer room
	Impact	No Computer Operations support until 8am, Tuesday, 09/07/2004
	Status	Waiting for scheduled Start Date
	Contact 🕒🕒🕒	Paul Orth
36 ✓	Item	Application update
	Start Date	Friday, 09/03/2004, 2pm - 5pm
	Activity	Update Fleet Anywhere Application
	Location	Fleet Division
	Impact	Application will be unavailable to all Fleet users during this period
	Status	Completed 09/03/2004
	Contact 🕒🕒🕒	Kari Alverson

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CHANGE CONTROL

--- Ongoing ---

A	Item	PeopleSoft – HR
	Start Date	Each Friday on PR Check Issue day.
	Activity	Update HR8SBOX / HR8QA databases from HR8PROD throughout the day.
	Location	ISD Operations
	Impact	These data bases will be unavailable during the updates.
	Status	Ongoing.
	Contact ☞☞☞	Dennis Jones
B	Item	PeopleSoft – HR
	Start Date	Monday thru Wednesday of each Payroll week.
	Activity	Bring down HRPROD Application Server from 10am Monday until 8am Wednesday .
	Location	ISD Operations
	Impact	These data bases will be unavailable during the updates.
	Status	Ongoing.
	Contact ☞☞☞	Dennis Jones
C	Item	PeopleSoft – HR
	Start Date	Each Friday on Payroll Check Issue day.
	Activity	Database migration and application of patches to the HR Production areas from 7am until 9am .
	Location	ISD Operations
	Impact	The server will be unavailable during this period.
	Status	Ongoing.
	Contact ☞☞☞	Dennis Jones
E	Item	Computer Systems
	Start Date	Each Sunday between 3am and 9am.
	Activity	Perform general maintenance and upgrades on network systems.
	Location	ISD Operations
	Impact	All City Hall network systems will be unavailable during this period.
	Status	Ongoing.
	Contact ☞☞☞	Bryon Horn

"✓" = Completed

CHANGE CONTROL

--- Pending ---

aa	Item	Server update
	Start Date	To be re-scheduled
	Activity	Update Oracle Server from 8.1.7.2.2 to 9.0.2
	Location	ISD Computer Room
	Impact	Servers affected: ALUMINUM, SILICON, BARIUM, NEON, Fleet-DATA1, HAFNIUM. Not affected: GOLD, TITANIUM, STEEL. Oracle databases will be unavailable throughout the day.
	Status	On hold
	Contact 🕒🕒🕒	Paul Pedron, Kari Alverson

"✓" = Completed